

# GRI STANDARDS INDEX

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\* Annual report: [www.shinhangroup.com/kr/invest/main.jsp](http://www.shinhangroup.com/kr/invest/main.jsp)

Homepage: <http://www.shinhangroup.com/en/etc/ethics.jsp>

Annual report on governance structure: [www.shinhangroup.com/kr/governance/board\\_notice1.jsp](http://www.shinhangroup.com/kr/governance/board_notice1.jsp)

Public announcement regarding management: [www.shinhangroup.com/kr/invest/filing/manage\\_filing\\_1.jsp](http://www.shinhangroup.com/kr/invest/filing/manage_filing_1.jsp)

Topic	Disclosure		Pages / References	Omissions / Comments
	No.	Title		
<b>Economic Performance</b>				
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	201-2	Financial implications and other risks and opportunities due to climate change	50 ~ 57	
<b>Indirect Economic Impacts</b>				
	103	Management Approach	6 ~ 9, 34	
	203-1	Infrastructure investments and services supported	34 ~ 39, Public announcement regarding management(160 ~ 161)	
<b>Anti-corruption</b>				
	103	Management Approach	6 ~ 9, 24	
	205-2	Communication and training about anti-corruption policies and procedures	25, 61	Subject of Corruption Risk Assessment: Based on 8 Groups' Sales Volume 99.68%
<b>Energy</b>				
	103	Management Approach	6 ~ 9, 55	
	302-1	Energy consumption within the organization	64	
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	103	Management Approach	6 ~ 9, 55	
	305-1	Direct (Scope 1) GHG emissions	65	
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<b>Training and Education</b>				
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	404-3	Percentage of employees receiving regular performance and career development reviews	60	
<b>Diversity and Equal Opportunity</b>				
	103	Management Approach	6 ~ 9, 17	
	405-1	Diversity of governance bodies and employees	32, Annual report on governance structure(10 ~ 11)	
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	103	Management Approach	6 ~ 9, 17	
	406-1	Incidents of discrimination and corrective actions taken	GRI STANDARDS INDEX	No cases of discrimination
<b>Customer Privacy</b>				
	103	Management Approach	6 ~ 9, 16	
	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	GRI STANDARDS INDEX	No cases of violations